## Cascading Bandits: Optimizing Recommendation Frequency in Delayed Feedback Environments

Supplementary Material

## 1 Notations

- $\kappa$ : index function,  $\kappa(i) = j$  if and only if  $S_i = \{j\}$
- $\vartheta$  : inverse function of  $\kappa$ , i.e.,  $\vartheta(i) = j$  if and only if  $S_j = \{i\}$
- $\mathbf{v} = (v_1, v_2, \cdots, v_N)$ : attraction probabilities of messages
- $\mathbf{R} = (R_1, R_2, \cdots, R_N)$ : reward of messages
- D: re-targeting window
- $f(m) = \lceil m/D \rceil$ : frequency when the total number of messages is m
- q(m): the probability of staying in the system after skipping a message (i.e., no click) for users with dissemination frequency f(m)
- $\mathbf{q} = (q(1), q(2), \cdots, q(M))$ : a vector of q functions
- $w_i(m)$ : the examine probability of message *i* when the total number of messages is *m*
- $U(\mathbf{S}, \mathbf{v}, q)$ : the total payoff for sequence  $\mathbf{S}$  when parameters are  $\mathbf{v}$  and q
- $\gamma_i$ : the characteristic parameter of message  $i, \gamma_i = \frac{v_i R_i}{1 v_i (1 q(m))}$
- $T_i(t)$ : the total number of feedback (i.e., sum of clicks and no-clicks) received for message i by time t
- $c_i(t)$ : the number of clicks for message *i* by time *t*
- $\tilde{T}_m(t)$ : the total number of no-clicks from users with dissemination frequency f(m)
- $b_m(t)$ : the number of abandoned users with frequency f(m) by time t
- $n_m(t)$ : equals  $\tilde{T}_m(t) b_m(t)$
- $\mathcal{E}_r : t \in \mathcal{E}_r$  if the agent sends message to user r at time t
- $\epsilon_m(t)$ : the set of time stamps that a message with frequency f(m) is sent
- $\rho_r^k$ : the time stamps when the  $k^{th}$  message is sent to user r
- $m_r$ : the number of total messages for user r and the corresponding frequency is  $f(m_r)$

- $e_{t,k}^r$ : the index of the  $k^{th}$  message sent to user r at time t
- $O_r^t$ : the messages which have been sent to user r by time t
- $z_{i,t}$ : the total number of times that message *i* is sent to users at time *t*
- $A_i(t)$ : the set of time stamps of sending message *i* by time *t*
- $\mathbf{w}_{r,i}$ : the features of message *i* at time *r*
- $\mathbf{x}_r$ : the features of user r
- $\alpha_m$ : coefficients related to abandonment behavior when the frequency is f(m)
- $\beta$ : coefficients related to the attraction probability of messages
- $Y_{r,i}$ :  $Y_{r,i} = 1$  if user r clicks on the message i, and  $Y_{r,i} = 0$  otherwise
- $\hat{Y}_{r,j}$ :  $\hat{Y}_{r,j} = 1$  if user r remains in the system after she does not click on the  $j^{th}$  message in a list, while  $\hat{Y}_{r,j} = 0$  otherwise

## 2 Proofs

Throughout the paper, we will use coupling to prove several key results. For more information on this, we refer the reader to Section 2.2 in [1].

**Theorem 2.2** In the optimal sequence  $\mathbf{S}^*$ , the characteristic parameter of messages  $\gamma = \frac{vR}{1-v(1-q(m))}$  are sorted in a descending order.

**Proof.** We prove this theorem by contradiction. Assume the optimal sequence

$$\mathbf{S}^* = (S_1, S_2, \cdots, S_i, S_{i+1}, \cdots, S_m),$$

with  $\gamma_{\kappa(i)} < \gamma_{\kappa(i+1)}$ , which implies  $v_{\kappa(i)}R_{\kappa(i)}(1-v_{\kappa(i+1)}(1-q(m))) < v_{\kappa(i+1)}R_{\kappa(i+1)}(1-v_{\kappa(i)}(1-q(m)))$ . The expected reward

$$E[U(\mathbf{S}^*, \mathbf{v}, \mathbf{R}, q(m))]$$

$$= \sum_{k=1}^{m} [v_{\kappa(k)} R_{\kappa(k)} \prod_{s=1}^{k-1} q(m)(1 - v_{\kappa(s)})]$$

$$= \sum_{1 \le k \le m, k \ne i, i+1} [v_{\kappa(k)} R_{\kappa(k)} \prod_{s=1}^{k-1} q(m)(1 - v_{\kappa(s)})] + v_{\kappa(i)} R_{\kappa(i)} \prod_{s=1}^{i-1} q(m)(1 - v_{\kappa(s)})]$$

$$+ v_{\kappa(i+1)} R_{\kappa(i+1)} \prod_{s=1}^{i-1} q(m)(1 - v_{\kappa(s)})((1 - v_{\kappa(i)})q(m)).$$

Consider the sequence  $\mathbf{S}' = (S_1, S_2, \cdots, S_{i+1}, S_i, \cdots, S_m)$ . Similarly we have

$$E[U(\mathbf{S}', \mathbf{v}, \mathbf{R}, q(m))]$$

$$= \sum_{1 \le k \le m, k \ne i, i+1} [v_{\kappa(k)} R_{\kappa(k)} \prod_{s=1}^{k-1} q(m)(1 - v_{\kappa(s)})] + v_{\kappa(i+1)} R_{\kappa(i+1)} \prod_{s=1}^{i-1} q(m)(1 - v_{\kappa(s)})$$

$$+ v_{\kappa(i)} R_{\kappa(i)} \prod_{s=1}^{i-1} q(m)(1 - v_{\kappa(s)})((1 - v_{\kappa(i+1)})q(m)).$$

Thus,

$$\begin{split} &E[U(\mathbf{S}^{*}, \mathbf{v}, \mathbf{R}, q(m))] - E[U(\mathbf{S}', \mathbf{v}, \mathbf{R}, q(m))] \\ &= \prod_{s=1}^{i-1} ((1 - v_{\kappa(s)})q(m)) \\ &\cdot [v_{\kappa(i)}R_{\kappa(i)} + v_{\kappa(i+1)}R_{\kappa(i+1)}((1 - v_{\kappa(i)})q(m)) - v_{\kappa(i+1)}R_{\kappa(i+1)} - v_{\kappa(i)}R_{\kappa(i)}((1 - v_{\kappa(i)})q(m))] \\ &< 0. \end{split}$$

It contradicts with the assumption that  $\mathbf{S}^*$  is the optimal sequence. Therefore, the characteristic parameter of messages  $\gamma = \frac{vR}{1-v(1-q(m))}$  are sorted in a descending order.

**Lemma 3.1** For any t, we have  $P\left(v_{i,t}^{UCB} - \sqrt{8\frac{\log t}{T_i(t)}} < v_i < v_{i,t}^{UCB}\right) \ge 1 - \frac{2}{t^4}$  for all  $i \in X$  and  $P\left(q_t^{UCB}(m) - \sqrt{8\frac{\log t}{\tilde{T}_m(t)}} < q(m) < q_t^{UCB}(m)\right) \ge 1 - \frac{2}{t^4}$  for all  $1 \le m \le M$ .

**Proof.** Firstly, it is easy to verify that  $\hat{v}_{i,t}$  and  $\hat{q}_t(m)$  are unbiased estimators. Applying Hoeffding's inequality, we have

$$\begin{split} &P\left(v_{i,t}^{UCB} < v_i\right) + P\left(v_{i,t}^{UCB} > v_i + 2\sqrt{2\log t/T_i(t)}\right) \\ &= P\left(\hat{v}_{i,t} + \sqrt{2\log t/T_i(t)} < v_i\right) + P\left(\hat{v}_{i,t} > v_i + \sqrt{2\log t/T_i(t)}\right) \\ &= P\left(|\hat{v}_{i,t} - v_i| > \sqrt{2\log t/T_i(t)}\right) \le 2exp(-4\log t) = \frac{2}{t^4}. \end{split}$$

It implies that

$$P\left(v_{i,t}^{UCB} - \sqrt{\frac{8\log t}{T_i(t)}} < v_i < v_{i,t}^{UCB}\right) \ge 1 - \frac{2}{t^4}$$

Similarly, we have

$$\begin{split} P\left(q_t^{UCB}(m) < q(m)\right) + P\left(q_t^{UCB}(m) > q(m) + 2\sqrt{2\log t/\tilde{T}_m(t)}\right) \\ &= P\left(\hat{q}_t(m) + \sqrt{2\log t/\tilde{T}_m(t)} < q(m)\right) + P\left(\hat{q}_t(m) > q(m) + \sqrt{2\log t/\tilde{T}_m(t)}\right) \\ &= P\left(|\hat{q}_t(m) - q(m)| > \sqrt{2\log t/\tilde{T}_m(t)}\right) \le 2\exp(-4\log(t)) = \frac{2}{t^4}, \end{split}$$

which implies that

$$P\left(q_t^{UCB}(m) - \sqrt{\frac{8\log t}{\tilde{T}_m(t)}} < q(m) < q_t^{UCB}(m)\right) \ge 1 - \frac{2}{t^4}.$$

**Lemma 3.2** Assume  $\mathbf{S}^*$  is the optimal sequence of messages with corresponding total message  $m^*$ . Under the condition that  $0 \leq \mathbf{v} \leq \mathbf{v}^{UCB}$  and  $0 \leq q(m^*) \leq q^{UCB}(m^*)$ , we have

$$E[U(\mathbf{S}^*, \mathbf{v}^{UCB}, \mathbf{R}, q^{UCB}(m^*))] \ge E[U(\mathbf{S}^*, \mathbf{v}, \mathbf{R}, q(m^*))].$$

**Proof.** This Lemma describes the monotonic increasing property of total payoff with respect to both  $\mathbf{v}$  and  $q(m^*)$ . First, we couple the recommending process of  $(\mathbf{S}^*, \mathbf{v}, \mathbf{R}, q^{UCB}(m^*))$  (call this process targets on user 1) and  $(\mathbf{S}^*, \mathbf{v}, \mathbf{R}, q(m^*))$  (call this process targets on user 2). Generate M independent random variables  $u_j$  for  $j = 1, \ldots, M$  which all follow the uniform distribution on [0,1]. The event  $u_j < q(m^*)$  means that both users will stay after observing the  $j^{th}$  unsatisfying message, while the event  $u_j > q^{UCB}(m^*)$  means that both users will leave.  $q(m^*) \le u_j \le q^{UCB}(m^*)$  means that user 1 will stay and user 2 will leave, in which case the coupling breaks. In all cases, recommending the sequence  $\mathbf{S}^*$  with parameters  $(\mathbf{v}, q^{UCB}(m^*))$  will have at least the same payoff as recommending the sequence  $\mathbf{S}$  with parameter  $(\mathbf{v}, q(m^*))$ . Therefore, the increasing property of total payoff with respect to  $q(m^*)$  has been proven.

Then consider two identical recommending lists with the attraction probability of only one message is different. Assume the k-th message has  $v_{k1} > v_{k2}$ , and  $v_{i1} = v_{i2}$ ,  $\forall i \neq k$ . Denote the expected return of the two lists as  $E[U_1]$  and  $E[U_2]$ , respectively. We have

$$E[U_1] - E[U_2]$$
  
=(1 - v<sub>bef</sub>)(v<sub>k1</sub>R<sub>k</sub> + (1 - v<sub>k1</sub>)R<sub>after</sub> - v<sub>k2</sub>R<sub>k</sub> - (1 - v<sub>k2</sub>)R<sub>after</sub>)  
=(1 - v<sub>bef</sub>)(v<sub>k1</sub> - v<sub>k2</sub>)(R<sub>k</sub> - R<sub>after</sub>)  
≥0,

with  $R_{bef}$ ,  $R_{after}$  means the expected return of all the messages before/after the k-th message respectively. The last inequality holds because  $R_k \ge R_{after}$ , otherwise removing the k-th message will give a higher return  $R_{after}$ . Since k can be any message, we have proven the increasing property of total payoff with respect to **v**.

**Lemma 3.3** When all messages have identical reward, for  $t \in \mathcal{E}_r$  and any  $q' \in (0,1)$ , we have

$$E_{\pi}[E[(U(k, \mathbf{v}, \mathbf{R}, q') - U(e_{t,k}^{r}, \mathbf{v}, \mathbf{R}, q'))1(\mathbf{v}_{t}^{UCB} \ge \mathbf{v})|\mathcal{F}_{t-1}]]$$
  
$$\leq E_{\pi}\left[E\left[\left(v_{e_{t,k}^{r}, t}^{UCB} - v_{e_{t,k}^{r}}\right)1(\mathbf{v}_{t}^{UCB} \ge \mathbf{v})|\mathcal{F}_{t-1}\right]\right],$$

where  $e_{tk}^r$  is the index of the  $k^{th}$  message sent to user r at time t.

**Proof.** Given the assumption,  $v_1 \ge v_2 \ge \cdots \ge v_N$  in the optimal list. If  $e_{t,k}^r \le k$ , the conclusion holds because  $v_{e_{t,k}^r} \ge v_k$ , which implies that  $E[U(e_{t,k}^r, \mathbf{v}, \mathbf{R}, q)] \ge E[U(k, \mathbf{v}, \mathbf{R}, q)]$ . Otherwise, if  $e_{t,k}^r > k$ , then  $v_{e_{t,k}^r} \le v_k$ . Note that  $v_{e_{t,k}^{UCB}}^{UCB}$  is at least the  $k^{th}$  largest among  $\mathbf{v}_t^{UCB}$ , otherwise  $e_{t,k}^r$  will not be chosen. With  $\mathbf{v}_t^{UCB} \ge \mathbf{v}$ , we have  $v_k \le v_{e_{t,k}^r,t}^{UCB}$  because the  $k^{th}$  largest value in sequence  $\mathbf{v}_t^{UCB}$  is larger than or equal to the  $k^{th}$  largest value in  $\mathbf{v}$ . Therefore, we have  $v_{e_{t,k}^r} \le v_k \le v_{e_{t,k}^r,t}^{UCB}$ . It implies that  $v_k - v_{e_{t,k}^r} \le v_{e_{t,k}^{r,t}} - v_{e_{t,k}^r}$ . Thus, we have reached the desired result.

**Theorem 3.4** The expected regret of Algorithm 2 is bounded above by

$$Reg(T) \le C_1(N+M^2)\sqrt{T\log T} + C_2N\tau_{max}$$

for some constants  $C_1$  and  $C_2$ .

**Proof.** Firstly, we show that  $Reg(T) \leq CReg_{iden}(T)$ , where  $Reg_{iden}(T)$  denotes the regret of Algorithm 2 with messages with identical reward. Define  $R_{max}$  to be the maximum in the actual list, and  $S^*$  to be the optimal list. Thus,  $Reg(T) \leq R_{max}U_{max}^* \leq R_{max}C'(U^*-U^S) = CReg_{iden}(T)$ . The second inequality holds because  $U_{max}^*$  can be bounded above and C' can always be fixed selected in a specific problem.

Then we only need to discuss the identified-reward scenario. We omit the notation  $\mathbf{R}$  in the proof below within this scenario. Define the optimal length of message is  $m^*$  with the corresponding optimal staying probability  $q_* = q(m^*)$ . Assume the sequence offered to user r (entering at time r) is  $\mathbf{S}^r$  with total message number  $m_r$ . We want to quantify the difference between the expected profit gained from  $\mathbf{S}^r$  and  $\mathbf{S}^*$  where  $\mathbf{S}^* = (1, 2, \dots, m^*)$ . First we note that

$$E_{\pi}[U(\mathbf{S}^{*}, \mathbf{v}, q_{*})] - E_{\pi}[U(\mathbf{S}^{r}, \mathbf{v}, q(m_{r}))] = E_{\pi}[U(\mathbf{S}^{*}, \mathbf{v}, q_{*})] - E_{\pi}[U(\mathbf{S}^{*}, \mathbf{v}, q(m_{r}))] + E_{\pi}[U(\mathbf{S}^{*}, \mathbf{v}, q(m_{r}))] - E_{\pi}[U(\mathbf{S}^{r}, \mathbf{v}, q(m_{r}))].$$
(1)

Let  $\mathbf{S}_0^r$  denote the recommendation sequence for user r when she enters the system, i.e.,  $\mathbf{S}_0^r$  is the optimal sequence given  $\mathbf{v}_{r-1}^{UCB}$  and  $\mathbf{q}_{r-1}^{UCB}$ . Note that this list may change at a later time when more information becomes available. Define events

$$B_{i,t} = \left\{ v_{i,t}^{UCB} - \sqrt{8\frac{\log t}{T_i(t)}} < v_i < v_{i,t}^{UCB} \right\} \text{ and } E_{m,t} = \left\{ q_t^{UCB}(m) - \sqrt{8\frac{\log t}{\hat{T}_m(t)}} < q(m) < q_t^{UCB}(m) \right\}$$

Define  $H_t = \bigcap_{i \in X} B_{i,t} \bigcap_{1 \le m \le M} E_{m,t}$  and  $J_t = \bigcap_{i \in X} B_{i,t}$ . On event  $H_t$ , firstly we have

$$E_{\pi}[U(\mathbf{S}_{0}^{r}, \mathbf{v}, q(m_{r}))] \leq E_{\pi}[U(\mathbf{S}^{*}, \mathbf{v}, q(m_{r}))] \leq E_{\pi}[R(\mathbf{S}^{*}, \mathbf{v}, q(m^{*}))]$$
$$\leq E_{\pi}[U(\mathbf{S}^{*}, \mathbf{v}_{r-1}^{UCB}, q_{r-1}^{UCB}(m^{*}))] \leq E_{\pi}[U(\mathbf{S}_{0}^{r}, \mathbf{v}_{r-1}^{UCB}, q_{r-1}^{UCB}(m_{r}))],$$

where the first inequality holds because  $\mathbf{S}^*$  is the optimal order (arranged from the highest attraction probability to the lowest), the second inequality holds because  $q(m^*)$  is the staying probability corresponding to the optimal frequency  $m^*$ , the third inequality holds because of Lemma 3.2, and the fourth inequality holds because  $\mathbf{S}_0^r$  is the optimal sequence given values  $\mathbf{v}_{r-1}^{UCB}$  and  $\mathbf{q}_{r-1}^{UCB}$ . Thus we have

$$E_{\pi}[(U(\mathbf{S}^*, \mathbf{v}, q(m^*)) - U(\mathbf{S}^r, \mathbf{v}, q(m_r)))1(H_{r-1})]$$

$$\leq E_{\pi}[(U(\mathbf{S}_{0}^{r}, \mathbf{v}_{r-1}^{UCB}, q_{r-1}^{UCB}(m_{r})) - U(\mathbf{S}_{0}^{r}, \mathbf{v}, q(m_{r})))1(H_{r-1})].$$

To get the difference between the expected payoff of two items above, we use coupling to bound the difference between the recommending process  $\mathbf{S}_0^r$  with  $q_{r-1}^{UCB}(m_r), \mathbf{v}_{r-1}^{UCB}$  (call this process targets on user 1) and  $\mathbf{S}_0^r$  with  $q(m_r), \mathbf{v}$  (call this process targets on user 2). For the  $k^{th}$  recommendation where k ranges from 1 to  $m_r$ , generate two independent uniform random variables  $w_1 \sim unif[0, 1]$  and  $w_2 \sim unif[0, 1]$ . The event  $w_1 \leq v_{\mathbf{S}_0^r(k)}$  means that both click on the  $k^{th}$  message. The event  $w_1 \geq v_{\mathbf{S}_0^r(k), r-1}^{UCB}$  means that both click on the  $k^{th}$  message. The event  $w_1 \geq v_{\mathbf{S}_0^r(k), r-1}^{UCB}$  means that both do not click on the  $k^{th}$  message. If  $v_{\mathbf{S}_0^r(k)} \leq w_1 \leq v_{\mathbf{S}_0^r(k), r-1}^{UCB}$ , the coupling process breaks, i.e., user 1 clicks on the  $k^{th}$  message but user 2 does not click on the message. The event  $w_2 \leq q(m_r)$  denotes that both stay in the system. If  $w_2 \geq q_{r-1}^{UCB}(m_r)$ , both exit the system. If  $q(m_r) < w_2 < q_{r-1}^{UCB}(m_r)$  and  $w_1 \geq v_{\mathbf{S}_0^r(k), r-1}^{UCB}$ , user 1 chooses to stay in the system and user 2 exits the system, so the coupling process breaks. Let  $\hat{\tau}_r$  denote the stopping time that the coupling process breaks. Also define  $\varepsilon_m$  as the set of time stamps that a message with frequency f(m) is sent to user and  $\rho_r^k$  as the time to offer the  $k^{th}$  message to user r. Thus we have

$$E_{\pi} \left[ E[(U(\mathbf{S}_{0}^{r}, \mathbf{v}_{r-1}^{UCB}, q_{r-1}^{UCB}(m_{r})) - U(\mathbf{S}_{0}^{r}, \mathbf{v}, q(m_{r})))1(H_{r-1})|\mathcal{F}_{r-1}] \right]$$

$$\leq E_{\pi} \left[ E \left[ \sum_{k=1}^{m_{r}} 1(\hat{\tau}_{r} = k)1(H_{r-1})|\mathcal{F}_{r-1} \right] \right]$$

$$\leq E_{\pi} \left[ E \left[ \sum_{k=1}^{m_{r}} \sum_{i=1}^{N} 1(i \in \mathbf{S}_{0}^{r}(k)) \left( v_{i,r-1}^{UCB} - v_{i} \right) 1(H_{r-1})|\mathcal{F}_{r-1} \right] \right]$$

$$+ E_{\pi} \left[ E \left[ \sum_{k=1}^{m_{r}} 1(\rho_{r}^{k} \in \varepsilon_{m_{r}})(q_{r-1}^{UCB}(m_{r}) - q(m_{r}))1(H_{r-1})|\mathcal{F}_{r-1} \right] \right]$$

$$\leq E_{\pi} \left[ \sum_{k=1}^{m_{r}} \sum_{i=1}^{N} 1(i \in \mathbf{S}_{0}^{r}(k)) \sqrt{8 \frac{\log(r-1)}{T_{i}(r-1)}} \right] + E_{\pi} \left[ \sum_{k=1}^{m_{r}} 1(\rho_{r}^{k} \in \varepsilon_{m_{r}}) \sqrt{8 \frac{\log(r-1)}{n_{m_{r}}(r-1)}} \right]$$

Summing over all the time steps, we have

$$\sum_{r=1}^{T} E_{\pi} \left[ E[(U(\mathbf{S}_{0}^{r}, \mathbf{v}_{r-1}^{UCB}, q_{r-1}^{UCB}(m_{r})) - U(\mathbf{S}_{0}^{r}, \mathbf{v}, q(m_{r})))1(H_{r-1})|\mathcal{F}_{r-1}] \right]$$

$$\leq C_{1}\sqrt{\log T} \sum_{r=1}^{T} E_{\pi} \left[ \sum_{i=1}^{N} \sum_{k=1}^{m_{r}} 1(i \in \mathbf{S}_{0}^{r}(k))\sqrt{\frac{1}{T_{i}(r-1)}} \right]$$

$$+ C_{1}\sqrt{\log T} \sum_{r=1}^{T} E_{\pi} \left[ \sum_{k=1}^{m_{r}} 1(\rho_{r}^{k} \in \varepsilon_{m_{r}})\sqrt{\frac{1}{n_{m_{r}}(\rho_{r}^{k}-1)}} \right]$$

$$\leq C_{2}\sqrt{\log T} \sum_{i=1}^{N} E_{\pi}[\sqrt{T_{i}(T)}] + C_{2}M\sqrt{\log T} \sum_{m=1}^{M} \sum_{t=1}^{T} E_{\pi} \left[ 1(t \in \varepsilon_{m})\sqrt{\frac{1}{n_{m}(t-1)}} \right].$$

If  $t \in \varepsilon_m$ , then the user has at least probability  $1 - v_{max}$  to reject the message, in which case the user has the choice to abandon the system. Therefore, if  $t \in \varepsilon_m$ ,  $n_m(t+1) = n_m(t) + 1$  with probability at least  $1 - v_{max}$ . It implies that for any  $m = 1 \cdots M$ ,

$$\sum_{t=1}^{T} E_{\pi} \left[ 1(t \in \varepsilon_m) \sqrt{\frac{1}{n_m(t-1)}} \right] \le \frac{1}{1 - v_{max}} E_{\pi}[\sqrt{n_m(T)}] \le C_3 E_{\pi}[\sqrt{n_m(T)}]$$

Since  $\sum_{m=1}^{M} n_m(T) \leq TM$  with probability 1, we have

$$\sum_{m=1}^{M} E_{\pi}[\sqrt{n_m(T)}] \le M\sqrt{T}.$$

Since  $\sum_{i=1}^{N} T_i(T) \leq \min(M, N)T$  with probability 1, we have

$$\sum_{i=1}^{N} E_{\pi}[\sqrt{T_i(T)}] \le \sqrt{N\min(M, N)T}.$$

Thus, we get the inequality that

$$\sum_{r=1}^{T} E_{\pi} \left[ E[(U(\mathbf{S}_{0}^{r}, \mathbf{v}_{r-1}^{UCB}, q_{r-1}^{UCB}(m_{r})) - U(\mathbf{S}_{0}^{r}, \mathbf{v}, q(m_{r})))1(H_{r-1}) | \mathcal{F}_{r-1}] \right] \\ \leq C_{2}N\sqrt{T\log T} + C_{3}M^{2}\sqrt{T\log T}.$$

Applying Lemma 3.1, we have

$$\sum_{r=1}^{T} E_{\pi}[1(H_{r}^{c})] \leq \sum_{r=1}^{T} \sum_{i=1}^{N} E_{\pi}[1(B_{i,r}^{c})] + \sum_{r=1}^{T} \sum_{m=1}^{M} E_{\pi}[1(E_{m,r}^{c})]$$
$$\leq N \sum_{t=1}^{T} \frac{2}{t^{4}} + M \sum_{t=1}^{T} \frac{2}{t^{4}} \leq C_{4}(N+M).$$

For Equation (1), now we bound the difference between  $E_{\pi}[U(\mathbf{S}^*, \mathbf{v}, q(m_r))]$  and  $E_{\pi}[U(\mathbf{S}^r, \mathbf{v}, q(m_r))]$ . Note that  $\mathbf{S}^r$  is an adapted sequence, which can be different from  $\mathbf{S}_0^r$ , so we use coupling to bound the difference. We couple the recommending process of  $\mathbf{S}^*$  (call this to user 1) and  $\mathbf{S}^r$  (call this to user 2) when the total number of messages is  $m_r$ . For the  $k^{th}$  recommending message at time t to user r, set  $a_1 = \min\{v_k, v_{e_{t,k}^r,t}\}$  and  $a_2 = \max\{v_k, v_{e_{t,k}^r,t}\}$ . Generate two independent uniform random variables  $w_1 \sim unif[0, 1]$  and  $w_2 \sim unif[0, 1]$ . The event  $w_1 < a_1$  denotes that both click on the  $k^{th}$  message. If  $w_1 \geq a_2$ , both do not choose the  $k^{th}$  recommending message. When  $v_{e_{t,k}^r,t} < v_k, a_1 \leq w_2 < a_2$  means that the  $k^{th}$  message is chosen in  $\mathbf{S}^*$  but not in  $\mathbf{S}^r$ , and vice versa. Either case means that the coupling process breaks. If  $w_2 \geq q(m_r)$ , then both exit the system. Otherwise, they will both get the next message unless the whole sequence has run out. Define the stopping time  $\tilde{\tau}_r$  as the time that the coupling breaks for user r, i.e., the recommendation in  $\mathbf{S}^*$ with parameters  $\mathbf{v}$  and  $q(m_r)$  is a success but that in  $\mathbf{S}^r$  with parameters  $\mathbf{v}$  and  $q(m_r)$  is a failure. Then we have

$$E_{\pi}[U(\mathbf{S}^*, \mathbf{v}, q(m_r))] - E_{\pi}[U(\mathbf{S}^r, \mathbf{v}, q(m_r))] \le E_{\pi}\left[\sum_{k=1}^{m_r} 1(\tilde{\tau}_r = k)\right].$$

Now we consider another recommending process  $\mathbf{S}^r$  with message value  $v_{e_{t,k}^r,t}^{UCB}$  where  $t = \rho_r^k$  for  $k = 1, \dots, m_r$ . Use the same process to couple  $\mathbf{S}^r$  with parameter  $v_{e_{t,k}^r,t}^{UCB}$  and  $\mathbf{v}$ . Define  $\tau_r'$  as the stopping time. On the event that  $\mathbf{v}_{\rho_r^k}^{UCB} \geq \mathbf{v}$  for  $k = 1, \dots, m_l$  and  $\mathbf{q}_{\rho_r^k}^{UCB} \geq \mathbf{q}$ , we have

$$E\left[\sum_{k=1}^{m_r} 1(\tilde{\tau}_r = k)\right] \le E\left[\sum_{k=1}^{m_r} 1(\tau'_r = k)\right].$$

Recall that  $J_t = \bigcap_{i \in X} B_{i,t}$ . We therefore have

$$E_{\pi} \left[ E \left[ \left( U(\mathbf{S}^{*}, \mathbf{v}, q(m_{r}), ) - U(\mathbf{S}^{r}, \mathbf{v}, q(m_{r})) \right) \prod_{k=1}^{m_{r}} 1(J_{\rho_{r}^{k}-1}) \middle| \mathcal{F}_{r-1} \right] \right]$$

$$\leq E_{\pi} \left[ \sum_{k=1}^{m_{r}} 1(\tau_{r}' = k) 1(J_{\rho_{r}^{k}-1}) \middle| \mathcal{F}_{r-1} \right]$$

$$= E_{\pi} \left[ \sum_{k=1}^{m_{r}} \sum_{i=1}^{N} 1(i \in S_{k}^{r}) \left( v_{i,\rho_{r}^{k}-1}^{UCB} - v_{i} \right) 1(J_{\rho_{r}^{k}-1}) \right]$$

$$\leq E_{\pi} \left[ \sum_{k=1}^{m_{r}} \sum_{i=1}^{N} 1(i \in S_{k}^{r}) \sqrt{8 \frac{\log(\rho_{r}^{k}-1)}{T_{i}(\rho_{r}^{k}-1)}} \right].$$

Define  $z_{i,t}$  as the total number of times that message *i* is sent to users at time *t*. If none of item *i* is recommended at time *t*,  $z_{i,t} = 0$ . Define  $A_i(t)$  as the set of time of recommending *i* before time *t*. Summing over all users, we have

$$\sum_{r=1}^{T} E_{\pi} \left[ U(\mathbf{S}^{*}, \mathbf{v}, q(m_{r})) - U(\mathbf{S}^{r}, \mathbf{v}, q(m_{r})) \right]$$

$$\leq E_{\pi} \left[ \sum_{t=1}^{T} \sum_{i=1}^{N} z_{i,t} \sqrt{8 \frac{\log t}{T_{i}(t-1)}} \right] + \sum_{r=1}^{T} E_{\pi} \left[ \sum_{k=1}^{m_{r}} 1(J_{\rho_{r}^{k}-1}^{c}) \right]$$

$$\leq C_{5} \sqrt{\log T} \sum_{i=1}^{N} E_{\pi} \left[ \sum_{t=1}^{T} z_{i,t} \sqrt{\frac{1}{T_{i}(t-1)}} \right] + DE_{\pi} \left[ \sum_{t=1}^{T} 1(J_{t}^{c}) \right],$$

where D is the duration of the recommending horizon and C is some constant. The last inequality  $\sum_{r=1}^{T} E_{\pi} \left[ \sum_{k=1}^{m_r} \mathbb{1}(J_{\rho_r^k-1}^c) \right] \leq DE_{\pi} \left[ \sum_{t=1}^{T} \mathbb{1}(J_t^c) \right]$  holds because the total recommending duration is at most D, which implies that for any r and k,  $\rho_r^k \leq r + D$ . Because of the delayed feedback, user response will be received after at most  $\tau_{max}$  time periods. Recall that  $\tau$  is the delayed time, so we have

$$T_i(t) \ge \sum_{s \in A_i(t)} \sum_{j=1}^{z_{i,s}} 1(\tau \le (t-s)).$$

Since we assume  $\tau$  has finite support and the maximum possible value is  $\tau_{max}$ , an obvious bound would be

$$T_i(t) \ge \sum_{s \in A_i(t - \tau_{max})} z_{i,s}$$

We thus have for each  $i \in X$ ,

$$\begin{split} & E_{\pi} \left[ \sum_{t=1}^{T} z_{i,t} \sqrt{\frac{1}{T_{i}(t-1)}} \right] \leq E_{\pi} \left[ \sum_{t=1}^{\tau_{max}} z_{i,t} \right] + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} z_{i,t} \sqrt{\frac{1}{\sum_{s=1}^{t-\tau_{max}} z_{i,s}}} \right] \\ & \leq E_{\pi} \left[ \sum_{t=1}^{\tau_{max}} z_{i,t} \right] + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \sqrt{\frac{1}{\sum_{s=1}^{t-\tau_{max}} z_{i,s}}} \right] \\ & \leq E_{\pi} \left[ \sum_{t=1}^{\tau_{max}} z_{i,t} \right] + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \sqrt{\frac{1}{\sum_{s=1}^{t-\tau_{max}} z_{i,s}}} - \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \sqrt{\frac{1}{\sum_{s=1}^{t-1} z_{i,s} + k}} \right] \\ & \leq E_{\pi} \left[ \sum_{t=1}^{\tau_{max}} z_{i,t} \right] + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \sqrt{\frac{1}{\sum_{s=1}^{t-\tau_{max}} z_{i,s}}} - \sqrt{\frac{1}{\sum_{s=1}^{t-1} z_{i,s} + k}} \right] \\ & + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \sqrt{\frac{1}{\sum_{s=1}^{t-1} z_{i,s} + k}} \right] \\ & \leq E_{\pi} \left[ \sum_{t=1}^{\tau_{max}} z_{i,t} \right] + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \sqrt{\frac{1}{\sum_{s=1}^{t-\tau_{max}+1} z_{i,s} + k}} \right] \\ & \leq E_{\pi} \left[ \sum_{t=1}^{\tau_{max}} z_{i,t} \right] + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \frac{\sum_{s=1}^{t-\tau_{max}+1} z_{i,s} + k}{2(\sum_{s=1}^{t-\tau_{max}} z_{i,s})^{3/2}} \right] \\ & + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \sqrt{\frac{1}{\sum_{s=1}^{t-1} z_{i,s} + k}} \right]. \end{split}$$

Since re-targeting duration is at most D, all users arriving before t - D does not receive any further messages. It implies that  $z_{i,t} \leq D$ . Thus,

$$E_{\pi} \left[ \sum_{t=1}^{\tau_{max}} z_{i,t} \right] + E_{\pi} \left[ \sum_{t=\tau_{max}+1}^{T} \sum_{k=1}^{z_{i,t}} \frac{\sum_{s=t-\tau_{max}+1}^{t-1} z_{i,s} + k}{2(\sum_{s=1}^{t-\tau_{max}} z_{i,s})^{3/2}} \right]$$
  
$$\leq D\tau_{max} + C_6 D^2 \tau_{max} + D \leq C_7 \tau_{max}.$$

We further have

$$E_{\pi}\left[\sum_{t=\tau_{max}+1}^{T}\sum_{k=1}^{z_{i,t}}\sqrt{\frac{1}{\sum_{s=1}^{t-1}z_{i,s}+k}}\right] \le C_{8}E_{\pi}[\sqrt{T_{i}(T)}] \le C_{8}\sqrt{T},$$

where  $T_i(T)$  denotes the number of message *i* offerings before time *T*. Applying Lemma 3.1, we have

$$E_{\pi}\left[\sum_{t=1}^{T} 1(J_t^c)\right] \le \sum_{i \in X} E_{\pi}\left[\sum_{t=1}^{T} 1(B_{i,t}^c)\right] \le N \sum_{t=1}^{T} \frac{2}{t^4} \le C_9 N.$$

Combining all the results above, we have

$$\sum_{r=1}^{T} E_{\pi}[U(\mathbf{S}^*, \mathbf{v}, q(m^*))] - E_{\pi}[U(\mathbf{S}^r, \mathbf{v}, q(m_r))]$$

$$\leq \sum_{r=1}^{T} E_{\pi}[(U(\mathbf{S}^*, \mathbf{v}, q(m^*)) - U(\mathbf{S}^r, \mathbf{v}, q(m_r)))1(H_r)] + \sum_{r=1}^{T} E_{\pi}[1(H_r^c)]$$
  
 
$$\leq C(N + M^2)\sqrt{T\log T} + C'N\tau_{max}.$$

## References

[1] Remco Van Der Hofstad. Random graphs and complex networks, volume 1. Cambridge university press, 2016.